

SATTANATHAN CHANDRAN

Supply Chain & Logistics Professional · SAP S/4HANA Power User · Process Automation & Analytics

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PROFESSIONAL SUMMARY

Purposeful supply chain and logistics professional with over five years of progressive experience spanning international freight forwarding, contract logistics, rolling-stock manufacturing supply chain, and automotive tier-1 warehouse operations. Proven SAP S/4HANA (MM & WM) power user with hands-on mastery of end-to-end import/export execution, UAE customs compliance, warehouse management, and stock optimisation. Combines disciplined operational execution with strong self-taught automation capability including Excel VBA, and a custom web-based warehouse billing tool that eliminated month-end processing bottlenecks. Consistent delivery of measurable impact: 99%+ inventory accuracy, 98%+ on-time delivery, 15% discrepancy reduction, and zero customs-hold incidents. A trusted cross-functional coordinator bridging customs authorities, carriers, vendors, production, finance, and clients. Actively seeking a senior position in supply chain operations, logistics coordination, or inventory planning within a growth-focused organisation in the UAE.

CORE COMPETENCIES

Logistics & Freight Forwarding	Supply Chain & Warehouse	Analytics, ERP & Automation
<ul style="list-style-type: none">▶ End-to-End Multi-Modal Freight (Sea · Air · Road)▶ Import & Export Operations▶ UAE Customs & Mirsal 2 System▶ Dubai Free Zones (JAFZA / DMCC / DAFZA)▶ Bill of Entry, Bill of Lading, AWB, Coo▶ HS Code Classification & Incoterms 2020▶ Carrier & Vendor Rate Negotiation▶ Contract Logistics & Value-Added Services	<ul style="list-style-type: none">▶ Inventory Control & Reconciliation▶ WMS Operations (SAP WM · IQ WMS)▶ Inbound / Outbound / Cross-Dock▶ Cycle Counting & Physical Stock Audits▶ First IN & First Out▶ Material Planning, Kitting & Line Feeding▶ JIT & Production Supply Coordination▶ ABCD Inventory Classification	<ul style="list-style-type: none">▶ SAP S/4HANA (MM & WM) – Power User▶ Advanced Excel, VBA & Macro Automation▶ Data Extraction, Cleansing & Reconciliation▶ Power BI, Qlik Sense, Power Automate▶ Lean Six Sigma · 5S · SQCD · Kaizen▶ AI-Assisted Workflow Automation

PROFESSIONAL EXPERIENCE

Logistics Coordinator

Mar 2024 – Present

ISS Global Forwarding UAE LLC · Dubai, UAE

Company Context: ISS Global Forwarding is an international freight forwarding and contract-logistics provider delivering integrated sea, air, and land freight, customs clearance, warehousing, and value-added services to global shippers operating across the GCC, South Asia, Europe, and the Americas.

Role Context: Serve as the central coordination point between clients, warehouse teams, customs authorities, carriers, and vendors — owning end-to-end shipment lifecycles (origin through delivery), warehouse billing cycles, and customer performance reporting for multiple key accounts.

Key Responsibilities & Achievements:

- Coordinate end-to-end freight forwarding for 10+ global and regional clients across multiple trade lanes (Far East – GCC, Europe – GCC, intra-GCC); manage full import/export documentation lifecycle including Advanced Shipping Notices (ASN), Goods Receipt Notes (GRN), Bill of Entry (BoE), packing lists, Certificates of Origin, and commercial invoices.
- Handle UAE customs clearance via the Mirsal 2 system — ensuring accurate HS Code classification, correct Incoterms application (FOB, CIF, DDP, EXW), and full adherence to Dubai Customs, Free Zone (JAFZA), and mainland regulatory requirements — sustaining zero customs-hold incidents to date.
- Implemented data-driven inventory tracking and reconciliation systems (multi-sheet Excel achieving 99%+ inventory accuracy and a 15% reduction in discrepancies across client warehouses).
- Negotiate freight rates and service contracts with shipping lines, airlines, NVOCCs, and trucking vendors — consistently optimising transportation cost while safeguarding transit time and on-time delivery commitments.
- Designed and built an internal web-based billing and warehouse activity tracking tool that automates inbound, outbound, storage, and VAS billing summaries — eliminating month-end invoicing bottlenecks and improving billing accuracy to a near-zero error rate.
- Prepare and issue monthly warehouse storage and value-added service invoices for every client; reconcile billing against actual activity logs and system inventory movements.
- Deliver customised VAS including pick-pack operations, labelling, kitting, bundling, GCC-compliant packing list preparation (with HS Code, Country of Origin, and BoE reference mapping via FIFO batch logic), and customs documentation support.
- Lead weekly cross-functional reviews with customs brokers, carriers, clients, and warehouse operations — acting as the primary escalation point for shipment exceptions, demurrage mitigation, and delivery commitments.
- Partner with finance to track cost-per-shipment, detention/demurrage exposure, storage utilisation, and client profitability — directly supporting commercial decision-making and contract reviews.
- Serve as Fire Safety & Emergency First Aid Volunteer, actively contributing to facility HSE culture, drills, first aid readiness, and incident prevention initiatives.

Warehouse Associate

Oct 2021 – Oct 2023

Alstom Transport India Pvt. Ltd. · Coimbatore, India

Company Context: *Alstom is a global leader in rail transport manufacturing — producing metro trains, electric locomotives, high-speed rolling stock, signalling, and rail infrastructure. The Coimbatore facility supports large-scale manufacturing programmes for Indian metro networks (including Delhi, Bangalore, and Mumbai) alongside international export orders.*

Role Context: *Core SAP MM & WM power user within the warehouse — responsible for material flow supporting multiple active rolling-stock projects, from goods receipt and binning through kitting, line-feeding, and inventory control. Directly interfaced with Manufacturing, Industrial Engineering, Procurement, Quality, Project Logistics, and Finance teams to maintain uninterrupted production takt.*

Key Responsibilities & Achievements:

- Configured and maintained SAP Material Master parameters, virtual / fixed / dynamic storage locations, and executed the full suite of warehouse T-codes (MIGO, MB1A/B/C, MB52, MB5B, MMBE, MI01/04/07, LT03, LM07) — becoming a recognised SAP power user across the site and go-to contact for transactional issue resolution.

- Achieved 98% on-time material delivery to production cells through accurate picking list execution, project-specific kitting operations, and proactive shortage anticipation — directly supporting train manufacturing takt and project milestone commitments.
- Built Excel VBA macro automation to clear negative stock and WIP imbalances in SAP S/4HANA — replacing a tedious manual one-line-at-a-time correction process with automated batch validation and submission; drastically reduced daily processing time and improved system inventory accuracy. Recognised with the GSI Excellence Award.
- Maintained 99.5% inventory accuracy through structured daily cycle counts, root-cause variance analysis (5-Why), corrective stock adjustments, and preventive process controls.
- Managed key warehouse KPIs including GOGI (Goods-On-Goods-In) clearance, negative WIP resolution, and the SQCD framework (Safety, Quality, Cost, Delivery); co-led weekly improvement review meetings with the Warehouse Manager, Industrial Engineering, and Production Leads.
- Applied ABCD inventory classification to prioritise cycle counts, storage strategy, and replenishment logic — focusing effort on high-impact SKUs and reducing wasted effort on low-criticality items.
- Led 5S implementation across key warehouse zones — redesigned layout, standardised Kanban locations, colour-coded pick faces, and reduced picking travel distance — saving 20% in picking time. Earned the 5S Initiative Award.
- Operated Delmia Apriso MES to monitor operator efficiency, work-order status, and production supply health; delivered internal training sessions on SAP transactions, safety protocols, and warehouse SOPs to new joiners and peers.
- Supported inbound goods receipt from global tier-1 rail-component vendors; coordinated with Quality for incoming inspection and with Finance for GRN-based three-way invoice matching.
- Sustained 98%+ on-time delivery across multiple project phases — earning the On-Time Delivery Excellence Award.
- Selected as Team Organiser / "Lion Hearts" Team Leader (Jul–Oct 2023) — led cross-functional engagement programmes for 300+ employees across 13 teams, coordinating cultural, talent-recognition, and competitive events.

Warehouse Assistant

Dec 2020 – Sep 2021

Youngshin Automotive India Pvt. Ltd. · Kanchipuram, India

Company Context: *Youngshin Automotive is a Korean tier-1 automotive components supplier manufacturing exhaust systems, body components, and fuel-system assemblies for major OEMs including Hyundai Motor India. The Kanchipuram plant feeds just-in-time (JIT) supply into one of South India's largest automotive manufacturing clusters.*

Role Context: *Operational warehouse team member supporting daily material flow into the production shop floor — gaining foundational exposure to automotive-grade inventory discipline, JIT sequencing, Kanban replenishment, and safety-critical material handling practices.*

Key Responsibilities & Achievements:

- Executed daily warehouse operations — receiving, quality-gated storage, bin location management, picking, packing, and dispatch of automotive components with high accuracy.
- Maintained inventory records, supported cycle count reconciliation, stock audits, and on-time material availability aligned to OEM production schedules.
- Operated material handling equipment (battery-operated pallet jacks, hand pallet trucks, hand cranes) strictly per safety SOPs; collaborated closely with logistics, planning, and production supervisors.

- Learned and applied Kanban-based inventory replenishment, ABC classification, and automotive-grade traceability practices — habits that carried directly into later rail and freight-forwarding roles.
- Participated in 5S walks and safety audits, helping instil disciplined housekeeping standards across the warehouse.

KEY PROJECTS & AUTOMATION INITIATIVES

SAP & Excel Automation — Negative Stock & WIP Clearance *Alstom Transport India*

Designed Excel VBA macro automation that extracts negative stock and WIP balances from SAP S/4HANA, validates data against master thresholds, and submits corrections in batch mode — replacing a manual record-by-record correction process. Significantly improved inventory accuracy and daily processing efficiency. Recognised with the GSI Excellence Award.

Tech: SAP S/4HANA (MM / WM), Excel VBA, Macro Automation

Internal Billing & Warehouse Activity Tracking Tool *ISS Global Forwarding*

Developed a web-based internal application to record and bill all warehouse activities — picking, packing, loading, unloading — with customer-wise master data, activity-based costing, and real-time logging (timestamps, quantities, charges). Generates automated monthly billing summaries for inbound, outbound, and storage charges, eliminating month-end bottlenecks and improving financial accuracy.

KEY ACHIEVEMENTS & IMPACT

99%+ Inventory Accuracy <i>Alstom India</i>	15% Discrepancy Reduction <i>Systematic auditing</i>	98% On-Time Delivery <i>Alstom India</i>	20% Picking Time Saved <i>Layout optimisation</i>
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- Managed logistics for 10+ global and regional clients at ISS Global Forwarding — delivering cost-effective, compliant, and on-time shipments across multiple international trade lanes.
- Built four internal automation tools (SAP VBA macro, web billing tracker, packing-list generator, and reconciliation pipeline) that collectively reduced manual effort and improved data accuracy across daily warehouse operations.
- Trained and mentored warehouse staff on SAP workflows, safety procedures, and continuous improvement practices — cultivating a high-performance, safety-first culture.
- Led cross-functional coordination spanning customs authorities, carriers, procurement, manufacturing, industrial engineering, finance, and quality teams — consistently bridging operational gaps and accelerating decision cycles.

TECHNICAL SKILLS & SYSTEMS

ERP & WMS	SAP S/4HANA (MM & WM – Power User), IQ WMS, Delmia Apriso (MES), Alista, Focus, UKG Dimensions
Customs & Trade	UAE Mirsal 2, HS Code classification, Incoterms 2020, Certificate of Origin, GCC customs documentation, Dubai Free Zone (JAFZA / DAFZA) operations
Analytics & BI	Microsoft Excel (Advanced, VBA & Macros), Power BI, Qlik Sense, Power Automate, SAP data extraction, KPI dashboards

Automation & Scripting	Excel VBA, AI-assisted workflow automation
Productivity	Microsoft 365 Suite (Word, Excel, PowerPoint, Outlook, Teams), Google Workspace
Methodologies	Lean Six Sigma, 5S, SQCD, ABCD Inventory Classification, Cycle Counting, Root Cause Analysis (5-Why, Fishbone), KPI Management, Kaizen
Supporting Tools	AutoCAD (basic), Adobe Photoshop (basic)

CERTIFICATIONS & PROFESSIONAL DEVELOPMENT

- SAP S/4HANA — Enterprise Resource Planning · SAP
- Lean Six Sigma — Process Improvement · PMI
- Supply Chain & Operations Management · LinkedIn Learning (CSCMP-endorsed programme)
- Supply Chain Foundations — Project Management · NASBA
- International Logistics — Global Trade Management · LinkedIn Learning
- Understanding Logistics Management · LinkedIn Learning
- Learning SAP MM — Materials Management · LinkedIn Learning
- Career Essentials in Data Analysis · Microsoft
- Excel Essential Training (Microsoft 365) · Microsoft
- ABCD Classification — Inventory Management · Alstom (Internal)
- Warehouse Management Fundamentals · Alstom (Internal)
- On-Time Delivery Excellence · Alstom (Internal)

AWARDS & RECOGNITION

<p>5S Initiative Award <i>Alstom Transport India</i></p> <p>Outstanding 5S implementation improving workplace organisation, efficiency, and safety through systematic practices.</p>	<p>GSI Excellence Award <i>Alstom Transport India</i></p> <p>Recognised for exceptional SAP MM & WM expertise and contribution to warehouse inventory automation.</p>	<p>On-Time Delivery Award <i>Alstom Transport India</i></p> <p>Sustained 98%+ on-time delivery performance, consistently supporting uninterrupted production schedules.</p>
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VOLUNTEER & LEADERSHIP

Fire Safety & Emergency First Aid Volunteer · *ISS Global Forwarding UAE*

Active workplace safety volunteer — supporting emergency preparedness, first aid readiness, safety drills, and incident prevention across the facility.

Team Organiser & "Lion Hearts" Team Leader · *Alstom Transport India (Jul – Oct 2023)*

Organised and led cross-functional employee engagement programmes for 300+ employees across 13 teams — facilitating cultural, talent-recognition, and competitive events that boosted employee morale and team collaboration.

Sports Day Organiser · *Government Polytechnic College (Jan – Feb 2020)*

Planned and executed college-wide sports day events — managing end-to-end logistics, activity scheduling, volunteer coordination, and participant engagement.

EDUCATION

Diploma in Mechanical Engineering *State Board of Technical Education and Training, Tamil Nadu, India*

Completed: April 2020 | First Class with Distinction | Cert. No: DPA 0140687

Specialisation in mechanical systems, manufacturing processes, engineering drawing, and industrial operations. Graduated with First Class with Distinction — the highest academic classification awarded by the State Board of Technical Education and Training, Tamil Nadu.

LANGUAGES & PERSONAL DETAILS

Languages Tamil: Native English: Professional Proficiency Malayalam: Professional Proficiency Hindi: Basic	Personal Details Nationality: Indian Visa Status: UAE Resident (Active) Passport: Active UAE Driving License: Currently pursuing
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