

SATTANATHAN CHANDRAN

Supply Chain Operations & Logistics Professional · SAP S/4HANA MM & WM Power User · Digital Process Automation
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PROFESSIONAL SUMMARY

Cross-industry supply chain practitioner with five-plus years of progressive operational experience spanning international freight forwarding, rolling-stock manufacturing, and automotive tier-1 production supply — combining deep hands-on execution with a consistent track record of data-driven transformation. Recognised SAP S/4HANA power user across MM and WM; certified in Lean Six Sigma and proficient in advanced analytics (Excel VBA, Power BI, Qlik Sense). Built and deployed four internal digital tools — including a web-based billing and tracking system — that eliminated operational bottlenecks and significantly improved accuracy across client warehouses. Brings rare practitioner-to-analytics breadth: able to assess current-state operations with credibility, model improvement scenarios, and implement change at the operational level. Deep familiarity with UAE trade compliance, GCC logistics networks, and multi-modal freight across Far East, Europe, and South Asia trade lanes. Multilingual (Tamil, English, Malayalam). Actively pursuing a role within a consulting or advisory environment where real-world supply chain operational expertise directly informs client value delivery.

CORE COMPETENCIES

Operations & Logistics	Supply Chain & Analytics	ERP, Digital & Advisory
▸ End-to-End Multi-Modal Freight	▸ Inventory Control & Reconciliation	▸ SAP S/4HANA MM & WM (Power User)
▸ UAE Customs & Mirsal 2 System	▸ Value Chain Efficiency Analysis	▸ Advanced Excel, VBA & Automation
▸ Dubai Free Zones (JAFZA/DMCC/DAFZA)	▸ Demand & Supply Flow Optimisation	▸ Power BI · Qlik Sense · Power Automate
▸ Import/Export Documentation	▸ WMS Operations (SAP WM · IQ WMS)	▸ AI-Assisted Workflow Automation
▸ Carrier & Vendor Negotiation	▸ FIFO · ABCD Inventory Classification	▸ Process Design & Lean Transformation
▸ Client & Stakeholder Management	▸ Cycle Counting & Physical Audits	▸ Lean Six Sigma · 5S · SQCD · Kaizen
▸ GCC Trade Compliance	▸ JIT & Production Supply Coordination	▸ KPI Design, Measurement & Reporting
▸ Contract Logistics & VAS	▸ Root Cause Analysis (5-Why · Fishbone)	▸ Digital Tool Development & Deployment

PROFESSIONAL EXPERIENCE

Logistics Coordinator · ISS Global Forwarding UAE LLC · Dubai, UAE · Mar 2024 – Present

ISS Global Forwarding is an international freight forwarding and contract-logistics provider delivering integrated sea, air, and land freight, customs clearance, warehousing, and value-added services across the GCC, South Asia, Europe, and the Americas. Role serves as the primary client-facing coordinator for 10+ global accounts — managing end-to-end shipment lifecycles, warehouse billing cycles, and operational performance reporting while building internal analytics and automation capabilities.

- Manage end-to-end freight forwarding for 10+ global and regional clients across multiple trade lanes (Far East – GCC, Europe – GCC, intra-GCC); own the full import/export documentation lifecycle — ASN, GRN, Bill of Entry, packing lists, Certificates of Origin, and commercial invoices — ensuring accuracy, compliance, and on-time processing across all client accounts.
- **UAE trade compliance:** Execute customs clearance through Mirsal 2 — HS Code classification, Incoterms application (FOB, CIF, DDP, EXW), and full adherence to Dubai Customs, JAFZA, DMCC, and mainland regulatory requirements — sustaining zero customs-hold incidents across all managed shipments to date.
- **Digital transformation initiative:** Designed and built a web-based internal billing and warehouse activity tracking tool that automates inbound, outbound, storage, and VAS billing summaries — eliminating month-end invoicing bottlenecks and improving billing accuracy to a near-zero error rate; a self-initiated solution adopted across all client billing cycles.
- **Inventory analytics:** Implemented data-driven, multi-sheet Excel reconciliation systems incorporating FIFO batch logic and cross-referencing WMS versus physical stock — achieving 99%+ inventory accuracy and a 15% reduction in discrepancies across client warehouses.
- Negotiate freight rates and service contracts with shipping lines, airlines, NVOCCs, and trucking vendors — consistently optimising transportation cost while protecting transit-time SLAs and on-time delivery commitments for client accounts.
- **Client governance:** Lead weekly cross-functional reviews with customs brokers, carriers, clients, and warehouse operations — acting as primary escalation point for shipment exceptions, demurrage mitigation, and delivery commitments; directly support commercial decision-making and contract reviews by tracking cost-per-shipment, detention/demurrage exposure, and client profitability alongside finance.

- Deliver customised value-added services including pick-pack, labelling, kitting, bundling, and GCC-compliant packing list preparation — applying FIFO batch allocation logic to map HS Code, Country of Origin, and BoE reference fields across client SKU inventories.
- Active Fire Safety & Emergency First Aid Volunteer — supporting emergency preparedness, safety drills, and incident prevention across the facility.

Warehouse Associate · Alstom Transport India Pvt. Ltd. · Coimbatore, India · Oct 2021 – Oct 2023

Alstom is a global leader in rail transport manufacturing — producing metro trains, electric locomotives, high-speed rolling stock, and signalling infrastructure. The Coimbatore facility supports large-scale manufacturing programmes for Indian metro networks (Delhi, Bangalore, Mumbai) and international export orders. Role was a core SAP MM & WM power user, responsible for material flow supporting multiple concurrent rolling-stock projects from goods receipt through kitting, line-feeding, and inventory control.

- **SAP process ownership:** Configured and maintained SAP Material Master parameters, virtual/fix/dynamic storage locations, and executed the full suite of warehouse T-codes (MIGO, MB1A/B/C, MB52, MB5B, MMBE, MI01/04/07, LT03, LM07) — became the recognised SAP power user and go-to contact for transactional issue resolution across the site.
- **Process automation (GSI Excellence Award):** Designed Excel VBA macro automation to clear negative stock and WIP imbalances in SAP S/4HANA — replacing a manual record-by-record correction process with automated batch validation and submission; drastically reduced daily processing time and improved system inventory accuracy. Recognised with the GSI Excellence Award for this initiative.
- **Lean transformation (5S Initiative Award):** Led 5S implementation across key warehouse zones — redesigned layout, standardised Kanban locations, and colour-coded pick faces — saving 20% in picking time. Applied ABCD inventory classification to prioritise cycle counts, storage strategy, and replenishment logic across high-impact SKUs. Earned the 5S Initiative Award.
- **Operational performance (On-Time Delivery Award):** Achieved 98% on-time material delivery to production cells through accurate picking list execution, project-specific kitting, and proactive shortage anticipation — directly supporting takt-rate commitments across multiple active rolling-stock projects. Sustained 99.5% inventory accuracy through structured cycle counts and 5-Why root-cause analysis. Earned the On-Time Delivery Excellence Award.
- Managed the full SQCD (Safety, Quality, Cost, Delivery) KPI framework; co-led weekly improvement reviews with Warehouse Manager, Industrial Engineering, and Production Leads — driving continuous performance improvement across warehouse operations.
- Supported inbound goods receipt from global tier-1 rail-component vendors; coordinated Quality inspection and Finance three-way invoice matching; operated Delmia Apriso MES to monitor operator efficiency, work-order status, and production supply health.
- **Team leadership:** Selected as Team Organiser / 'Lion Hearts' Team Leader (Jul–Oct 2023) — led cross-functional engagement programmes for 300+ employees across 13 teams, coordinating cultural, talent-recognition, and competitive events.

Warehouse Assistant · Young shin Automotive India Pt. Ltd. · Kanchipuram, India · Dec 2020 – Sep 2021

Korean tier-1 automotive supplier manufacturing exhaust systems, body components, and fuel assemblies for Hyundai Motor India — feeding JIT supply into South India's largest automotive manufacturing cluster.

- Executed daily warehouse operations — receiving, quality-gated storage, bin location management, picking, packing, and dispatch of automotive components in alignment with OEM production schedules.
- Applied Kanban-based replenishment, ABC classification, and automotive-grade traceability practices in a JIT production environment, supported cycle count reconciliation, stock audits, and material availability tracking.
- Participated in 5S walks and safety audits, instilling disciplined housekeeping and safety standards across the warehouse — foundational habits that carried directly into later manufacturing and freight roles.

KEY PROJECTS & DIGITAL INITIATIVES

Web-Based Billing & Warehouse Tracking Tool

ISS Global Forwarding UAE · Self-initiated

Developed a web-based internal application to record and bill all warehouse activities — inbound, outbound, storage, VAS — with customer-wise master data, activity-based costing, and real-time logging. Generates automated monthly billing summaries, eliminating month-end bottlenecks and improving billing accuracy to near-zero error rate.

SAP Negative Stock & WIP Clearance Automation

Alstom Transport India · GSI Excellence Award

Designed Excel VBA macro that extracts negative stock and WIP balances from SAP S/4HANA, validates against master thresholds, and submits corrections in batch mode — replacing a manual record-by-record correction process. Significantly improved inventory accuracy and daily processing efficiency across the warehouse.

KEY ACHIEVEMENTS & IMPACT

99%+

Inventory Accuracy

15%

Discrepancy Reduction

98%+

On-Time Delivery

20%

Picking Time Saved

- Managed logistics for 10+ global and regional clients at ISS Global Forwarding — delivering cost-effective, compliant, and on-time shipments across multiple international trade lanes with zero customs-hold incidents.

- Built four internal automation tools (SAP VBA macro, web billing tracker, FIFO reconciliation pipeline, packing-list generator) that collectively eliminated manual processing bottlenecks and improved data accuracy across daily warehouse operations.
- Multi-industry footprint: operational experience across international freight forwarding, rail/metro manufacturing, and automotive tier-1 production — bringing cross-sector supply chain insight directly applicable to client advisory work.
- Trained and mentored warehouse staff on SAP workflows, safety procedures, and continuous improvement practices; delivered internal training on SAP transactions and warehouse SOPs to new joiners and peers.

TECHNICAL SKILLS & SYSTEMS

ERP & WMS	SAP S/4HANA (MM & WM – Power User), IQ WMS, Delmia Apriso (MES), Alista, Focus, UKG Dimensions
Customs & Trade	UAE Mirsal 2, HS Code Classification, Incoterms 2020, Certificate of Origin, GCC Customs Documentation, Dubai Free Zone (JAFZA / DAFZA) Operations
Analytics & BI	Microsoft Excel (Advanced, VBA & Macros), Power BI, Qlik Sense, Power Automate, SAP Data Extraction, KPI Dashboard Design
Automation & AI	Excel VBA Macro Automation, AI-Assisted Workflow Automation, Web-Based Tool Development
Methodologies	Lean Six Sigma, 5S, SQCD, ABCD Inventory Classification, Cycle Counting, Root Cause Analysis (5-Why, Fishbone), Kaizen, JIT, MRP Principles
Productivity	Microsoft 365 (Word, Excel, PowerPoint, Outlook, Teams), Google Workspace

CERTIFICATIONS & PROFESSIONAL DEVELOPMENT

- **SAP S/4HANA** — Enterprise Resource Planning · SAP
- **Lean Six Sigma** — Process Improvement · PMI
- **Supply Chain & Operations Management** · LinkedIn Learning (CSCMP-endorsed)
- **Supply Chain Foundations** — Project Management · NASBA
- **International Logistics** — Global Trade Management · LinkedIn Learning
- **Career Essentials in Data Analysis** · Microsoft
- **Excel Essential Training** (Microsoft 365) · Microsoft
- **ABCD Classification** — Inventory Management · Alstom (Internal)
- **Warehouse Management Fundamentals** · Alstom (Internal)
- **Understanding Logistics Management** · LinkedIn Learning

AWARDS & RECOGNITION

<p>5S Initiative Award <i>Alstom Transport India</i></p> <p>Outstanding 5S implementation — redesigned warehouse zones, standardised Kanban, colour-coded pick faces, achieving 20% picking-time reduction.</p>	<p>GSI Excellence Award <i>Alstom Transport India</i></p> <p>Exceptional SAP MM & WM expertise and contribution to warehouse inventory automation — VBA macro eliminating manual negative-stock correction.</p>	<p>On-Time Delivery Award <i>Alstom Transport India</i></p> <p>Sustained 98%+ on-time delivery across multiple rail manufacturing project phases, directly supporting production takt and milestone commitments.</p>
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EDUCATION

Diploma in Mechanical Engineering · State Board of Technical Education and Training, Tamil Nadu, India
 Completed: April 2020 · First Class with Distinction (highest academic classification) · Cert. No: DPA 0140687
 Specialisation: Mechanical systems, manufacturing processes, engineering drawing, and industrial operations. Strong technical foundations directly applicable to manufacturing supply chain environments (rail, automotive).

LANGUAGES & PERSONAL DETAILS

<p>Languages</p> <ul style="list-style-type: none"> · Tamil: Native · English: Professional Proficiency · Malayalam: Professional Proficiency · Hindi: Basic 	<p>Personal Details</p> <ul style="list-style-type: none"> · Nationality: Indian · Visa: UAE Resident (Active) · Passport: Active · UAE Driving Licence: Pursuing
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